

## Hyster and Non-Hyster New Equipment Warranties

### 1. General

- BW's shall pass through the benefit of any manufacturer's warranties available for new equipment, subject to any terms and conditions the manufacturer may define.
- Details of any manufacturer's warranties are set out at the following website links or otherwise available upon request:
  - [http://www.barloworld.co.uk/equipment/new\\_equipment\\_warranties.htm](http://www.barloworld.co.uk/equipment/new_equipment_warranties.htm)
- Without limiting any additional restrictions, exclusions or conditions which may be set out in the manufacturer's warranty terms and conditions, the manufacturer's warranties are subject to the following exclusions and conditions:
  - **General Exclusions:**
    - Accidents.
    - Abuse, misuse or negligence.
    - Overloading.
    - Alterations or modifications made otherwise than by Barloworld or its third party sub-contractors.
    - Failure to operate the equipment in accordance with instructions in the Owner & Operator's Guide or equivalent.
    - Failure to report to Barloworld and fix defects promptly and in any event within ten (10) days of first discovery; any damage resulting directly or indirectly from such an un-remedied defect is excluded.
    - fair wear and tear – see Barloworld's "fair wear and tear" standards document (a copy at [http://www.barloworld.co.uk/downloads/general/Barloworld\\_Fair\\_Wear\\_Tear.pdf](http://www.barloworld.co.uk/downloads/general/Barloworld_Fair_Wear_Tear.pdf) or available on request). If the condition of the equipment includes any items defined as 'unacceptable' in such standards document, then this shall be indicative of accidents, abuse, misuse or negligence unless the customer can reasonably demonstrate otherwise.
  - **Warranted Components:**
    - **Included Items:**
      - Whole of new equipment except any items in the Excluded Items list.
    - **Excluded Items:**
      - Oils
      - Greases
      - Fluids
      - Rubber Parts
      - Seals and Packings
      - Bulbs
      - Filters
      - Any other general consumables
      - Any other items specifically excluded in manufacturer's warranty conditions.
    - **Customer Obligations:**
      - Customer is responsible for completing all daily inspections (details at [http://www.barloworld.co.uk/company/terms\\_and\\_conditions.htm](http://www.barloworld.co.uk/company/terms_and_conditions.htm) or available on request) and for ensuring (by contracting BW or otherwise) that equipment is serviced/maintained in a timely manner and to a standard required by manufacturer's recommendations. All servicing works must be performed to a professional standard by a suitably qualified and experienced engineer using manufacturer's spare parts or their equivalent.

## 2. New Hyster Equipment Only

The following is a general summary of Hyster's current warranty periods only. Full details of Hyster's warranties, including any related restrictions, exclusions or conditions and any additional warranties which may be applicable, are set out at [http://www.barloworld.co.uk/equipment/new\\_equipment\\_warranties.htm](http://www.barloworld.co.uk/equipment/new_equipment_warranties.htm) or available on request. In the event of conflict, the full Hyster warranty terms and conditions shall prevail and nothing in this summary shall extend any rights or benefits beyond those set out in the full Hyster warranty terms and conditions:

### 2.1 Standard Manufacturer's Warranty Period

For class (III) warehouse equipment: twelve (12) months from the date of delivery or 1000 hours of use, whichever first occurs

For all other classes of equipment: twelve (12) months from the date of delivery or 2000 hours of use, whichever first occurs

### 2.2 No Cost Extended Manufacturer's Warranty Period

- A no cost automatic extension to the Standard Manufacturer's Warranty Period is included for the following equipment ranges only.
- These extended warranty periods replace the standard warranty period.
- These extended warranties apply only for the classes of equipment listed and are limited to specified component(s).

XN/XNT & Fortens (Duramatch Transmission Only) Powertrain (comprising engine, transmission and drive axle) only – twenty-four (24) months from the date of delivery or 4000 hours of use, whichever first occurs

### 2.3 Optional Extended Manufacturer's Warranty Period

- The following extended warranty periods may be purchased at additional cost for the following classes of equipment.
- These extended warranties may be purchased only at the time the equipment is ordered and not afterwards.
- These extended warranty periods replace the standard warranty period.
- These extended warranties apply only for the classes of equipment as listed.
- The manufacturer reserves the right to refuse to provide an extended manufacturer's warranty, including where the equipment will be used in particular applications.

Fortens thirty six (36) months from the date of delivery or 6000 hours of use, whichever first occurs

Other IC Counter-balanced thirty six (36) months from the date of delivery or 4000 hours of use, whichever first occurs

XN/XNT thirty six (36) months from the date of delivery or 6000 hours of use, whichever first occurs

Other Electric Counter-balanced thirty six (36) months from the date of delivery or 4000 hours of use, whichever first occurs

Warehouse Trucks thirty six (36) months from the date of delivery or 3000 hours of use, whichever first occurs